In continuation of order No. 536, dt. 26th September 2020 and order no. 637, dt.03/11/2020, A&N Administration hereby orders reopening of following adventure watersports activities in Andaman Islands, subject to fulfilling of the Standard Operating Procedures enclosed herewith:-

1. Scuba Diving
2. Sea Walk Activity
3. Sea Kart Activity
4. Parasailing Activity
5. Jet Ski activity

The Tourist Safety and Enforcement Team (TSET) and Dive Safety and Enforcement Team (DSET) members will supervise the implementation of all above said SOPs under the overall supervision of Tourist Safety and Supervisory Team (TSST) and Dive Safety and Supervisory Team (DSST) respectively and will ensure that the Standard Operating Procedures (SOPs) are strictly followed by the operators and tourists as well.

Any other orders or advisories issued by Govt. of India, A&N Administration or any other Competent Authority will also have to be followed, as applicable.

This issues with the approval of the competent authority.

Encl.: as above

Copy to:
1. The SO to Director General of Police for information.
2. The Staff Officer to Chief of Staff, A&N Command for information.
3. The PS to PCCF, Van Sudoku for information of PCCF.
4. The Principal Secretary/Commissioner cum Secretary/Secretaries for information.
5. The Deputy Commissioner, South Andaman for information and necessary action.
6. The Deputy Commissioner (Chairman)- Tourist Safety and supervisory Team (TSST), North & Middle Andaman for information.
7. The Assistant commissioner, Diglipur for information and necessary action.
8. All HOD's of A&N Administration for information and necessary action.
9. The Superintendent of Police, South Andaman/ North & Middle Andaman for information and necessary action.
10. The Nodal Officer, COVID-19, Directorate of Health Service, Port Blair for information.
11. The Assistant Secretary (General Administration, Secretariat, Port Blair.
12. The Divisional Forest Officer (Chairman)- Diving safety and Supervisory Team (DSST), Port Blair/ Swaraj Dweep for information and necessary action.
13. OIC, Navy, NSCB Island for information and necessary action.
14. The Harbour Master, Port Management Board for necessary action.
15. The Dy. Superintendent of Police, Swaraj Dweep for information.
16. The SHO, Shaheed Dweep for information and necessary action.
17. The Dy. Tehsildar, Swaraj Dweep for information.
18. The Range Officer, Swaraj Dweep for information.
19. The Range Officer, Circle John Lawrence Island for information.
22. All Tours and Travel Operators Associations for information.
23. All Boat Operators Associations for information.
25. DSET members of North Bay, Port Blair/ Shaheed Dweep/ Swaraj Dweep for information and necessary action.
26. TSET members at Port Blair/ Shaheed Dweep/ Swaraj Dweep through Beach Officers for necessary action.
27. The Nodal Officer, National Institute of Watersports, Goa for information.
28. The Regional Training Consultant, PAHI, Asia Pacific for information.
29. The News Editor, Doordarshan Kendra, Port Blair with the request to include the above news items in the news bulletin.
30. The News Editor, AIR, Port Blair with the request to broadcast the above Press Note as News Item through the Pradesh Samachar Bulletin.
31. The Publicity Assistant for publicity through Local media.
32. The In-Charge, I.T Section, Directorate of IP&T for uploading SOPs on Departmental Website.
A. STANDARD OPERATING PROCEDURE FOR SCUBA DIVE AND SEA WALK CENTRE:-

I. General Preventive Measures:-

The recommended general preventive measures are to be observed by all:- Owner, Operator, Employees, Associations, Agents, Guides and Guests-at all times. The general measures are as follows:-

i. All Watersports/boating activities in containment zones must remain closed and no operation must be allowed.

ii. It must be made mandatory for guests and all those involved in operations to download, install and verify the status Aarogya Setu mobile application.

iii. The Owner, Operator, Employees, Associations, Agents, Guides etc. must subject themselves for thermal scanning and Oxy-pulse meter test at least twice in a day- before commencement of the duties in the morning and upon completion of the operations in the afternoon/evening.

iv. All guests arriving at the booking counter/watersports centre should be thermally scanned, Oxy-pulse meter tested. It should be done repeatedly to ascertain the saturated partial Oxygen percentage (SpO2) level.

v. Recommended SpO2 level is 94%, and the visitor recording below this level should not be allowed. Further, the persons with body temperature of more than 37.50 Celsius should also not be allowed.

vi. It is mandatory for all to wear the face-mask of stipulated standard all through and it should be enforced unfailingly.

vii. Respiratory etiquettes to be strictly followed. This involves strict practice of covering one’s mouth and nose while coughing/sneezing with a tissue/handkerchief/flexed elbow and disposing off used tissues properly after use. (Spitting in Public place on land and during activities in the water is prohibited)
viii. **Sick or unwell guests** to be immediately taken for check-up to nearest hospital in separate vehicle.

ix. Booking of trips and allocation of slots should be planned to avoid unwarranted gathering of guests and adhere to social distancing norms.

x. Ensure that guests are taken in **small groups to meet physical distancing norms of minimum 6 feet** between guests and it should be strictly maintained. Any change in this norm should be in accordance to the Government norms from time to time.

xi. **Enforcement of the SOPs shall be the responsibility of the owner/operator/** and he/she shall be responsible for any violation.

xii. The tourists/ guests should be reminded not to enter the Dive Centre / Sea Walk Centre, if they have symptoms related to Covid -19 infection.

xiii. Deny access to non-diving family member or friends accompany the divers, in order to avoid assembling of people in the Dive Centre/ Sea Walk.

xiv. **Vehicular/Vessel Transit to Sites of Operations**

   In the event of a vehicle or a vessel needed to reach the site of operation, the following practice should be adopted:

   a. The visitors/guests and the operators must travel independently and in separate vehicles/vessels;

   b. The social distancing norms and face-masks should be followed compulsorily;

   c. While not under-water, face-mask for all must be compulsory.

xv. The boat operators, Crew members, dive Instructors and all other staff should be tested for Covid – 19 by RAT/RT-PCR once in every 15 days.

xvi. The operators shall have to mandatorily maintain daily list of tourists/guests handled by the centres with full contact details for the purpose of contact tracing.
II. Specific Preventive Measures For Scuba Dive And Sea Walk Centres:

i. Dive Instructors, Staff and Guests must be evaluated daily for COVID symptoms with the help of thermal scanner and oxymeter.

ii. All Dive equipments must be disinfected daily before and after use. Disinfection procedure must be followed as per manufacturer manual or Diver’s Alert Network Guidelines.

iii. Pre and Post briefing and de-briefing by Dive Instructor to Guests must include COVID-19 and safety instructions.

iv. Each Diver must handle own equipment’s viz., snorkel, mask, wet suite, regulator, buoyancy compensatory device, fins and cylinder.

v. All regulator’s must be marked with numbers and; Once used, the device must be deep sanitised and not used for at least 48 hours.

vi. Dive Instructor and Dive Master must use their personal diving equipments only. It is to be ensured that these do not get mixed with rental equipments (To be used by the visitors).

vii. Before every dive, the guest’s Diver must be provided the regulator fitted with new mouth piece. After every Dive, it should be changed and fitted with new mouth piece before next use.

viii. All divers must wash hands and face thoroughly with soap/facewash for 20 seconds before and after dives.

ix. Avoid face to face contact by Instructor and visitor while imparting the instructions on land and water.

x. Maintain proper Log-in mechanism as per below. This shall be in addition to the standard Log-in procedure:

   a. Equipment log-in: There should be entries on equipment number, date of use, disinfection date and time, Visitor/guest used the gears;

   b. Guest log-in: Name and contact details, Thermal Scanner & Oxymeter reading, Sr. Number of the equipments and gears issued.

   c. Separate record to be maintained for disinfected and issued equipment’s.
xi. Divers must not use alternate secondary stage regulator. It is to be reserved for use only during assisting diver in distress under water.

xii. In case of emergency, rescue the diver and shift the person out of water by taking utmost precaution by the rescuer. If required to provide CPR, then use AMBU bag or apply oxygen via mask at the rate of 8 Litres/Minute for breathing. Do not provide mouth to mouth breathing.

xiii. The breathing apparatus/Sea Walk helmets (a spare regulator/octopus) should be properly sanitized with appropriate sanitizing solutions.

xiv. The staff handling Dive equipments and accessories are advised single use of gloves for an individual guest /tourists and ensure that the gloves are properly disposed of in closed containers avoiding skin contacts with the outside of the gloves. Photographs in details “Guidelines on single use protective gloves on enclosed for compliance”.

xv. Do not enter the Dive Centre premises if the guests have any of the following symptoms, which could be related to a COVID-19 infection.

   a. Fever
   b. Cough
   c. Tiredness or muscle pain
   d. Difficulty in breathing
   e. Sore throat
   f. Lung infections
   g. Headache
   h. Loss of taste
   i. Diarrhea
III. Standard Operating Procedure for Boat Operation-

The following practices are to be strictly adhered to while taking guests for scuba diving by boats. The following SOP stipulates practices at each stage/facet meticulously.

1. **Before Boarding (While arriving at Watersports Centre)**

   (i) **Boat Owners:**

   a) It must be ensured that all touch points in public areas like the ticketing counter, counter tops, boat jetty, onboard boat, door handles, levers, hand railings, etc. are cleaned frequently and at regular intervals every day using a sanitizer/disinfectant. It is advised to use Sodium Hypochlorite 1% solution having at least 70% alcohol to clean these frequently touched points.

   b) The commonly used personal safety protection equipment like Life jackets/Personal Floatation Device (PFD) should not be reused without cleaning and disinfecting. In its absence, the risk of contracting the virus increases. If same PFD’s are to be reused every day, it must be cleaned with lukewarm water and dried and rubbed thoroughly with alcohol (70%) based sanitizers.

   c) Ensure that hand washing facilities like wash-basin in working condition and sanitizers are available for use at the booking stations along with provision for timely replenishment.

   d) At ticket counter, if wash basin is not available, a water tank fitted with tap may be placed at safe distance from booking counter/station. Foot operated soap dispenser may be placed near the wash-basin.

   e) Face masks and sanitizers should be made available to guests on demand.

   f) Proper documentation of the guest in each trip for contact tracing must be enforced. Use of separate trip sheets for each trip must be a standard practice.
g) The trip-sheet should have details viz.: Guest name, their age, city of domicile, telephone, date and time of the trip etc. Trip-sheet must be duly signed by the escort and owner.

h) Minimum two Personal Protection Equipment (PPE) kit must be available at Watersports Centre for handling of COVID symptom staff or guest or for medical emergencies.

i) Maintain proper Log-in mechanism as per below. This shall be in addition to the standard Log-in procedure:

  ✓ Equipment log-in: There should be entries on equipment number, date of use, disinfection date and time, Visitor/guest used the gears;

  ✓ Guest log-in: Name and contact details, Thermal Scanner & OxyMeter reading, Sr. Number of the equipments and gears issued.

  ✓ Separate record to be maintained for disinfected and issued equipment’s.

(ii) Operator and Crew Members

a) To ensure all boat systems and engines function efficiently and all equipment and gears in full operating condition.

b) A boat operating with more than one staff, viz. the operator and crew/helper must ensure the stipulated social distancing norms on-board also.

c) The boat and all gears in use must be cleaned and disinfected before commencement of the operation, after which, it must also be thoroughly wash- down. On completion of trips every day also, above safe procedure must be followed.

d) To ensure that sanitizers are used by the guests before boarding the vessel.
(iii) Association/ Agents/ Guides

a) Greet the guests with “Namaste” preferably with folded hands. Hand-shakes should be strictly avoided.

b) Agents and guides should carry sanitizer and wear mask.

c) Always carry extra face masks onboard to offer guest in case of emergency.

d) As per Ministry of Tourism stipulation, the Guides must handle group lesser than 10 guests. One dedicated person should be deployed for coordination of every group of maximum 10 guests.

e) At ticket counters/booths, the staff etc must wear the gloves and masks all through. In addition, face-shield for the counter-staff can also be considered.

f) Upon issuing the tickets, the guests should be given detail brief on the do’s and don’ts during the operations, and it must be reminded frequently till the trip is over.

g) Employees handling ticketing and currency transactions are compulsorily to wear, face shield and to hand sanitize the hand frequently.

(iv) The Guests

a) Vigilantly maintain the social distancing norms uncompromisingly.

b) Avoid sharing of items like in addition eatables, water bottles, toys and safety gear etc. Always were hand-gloves.

c) Wash the hands frequently with soap for 20 - 30 seconds even if it is visibly not dirty.

d) Hand sanitizers should be used before and after use of safety gear.

e) Self-monitoring of health by all and reporting any illness at the earliest must be diligently practiced.

f) All guests must mandatorily to have Aarogya Setu mobile application downloaded installed and used frequently.
2. **While Boarding the Boat**

(i) **Boat Owners:**
   
a) Fix the queue markers as per distancing norms in waiting areas and ensure the orders.
   
b) Ensure complete discipline and order during boarding and to avoid unwarranted heckling.
   
c) Ensure that all persons aboard are seated as per social distancing norms, wearing face masks, hand gloves etc.
   
d) Ensure all equipments are adequately disinfected before and after every use.

(ii) **Operator and Crew**
   
a) It shall be mandatory on part of the operator and crew to ensure social distancing norms on-board.
   
b) It must be ensured that the hand gloves, masks and face shields are worn by the crew members, especially during the boarding and alighting.
   
c) The guest needing assistance during boarding and alighting should compulsorily wear face shield and hand gloves.
   
d) Specific seat should be allotted to each guest and they should not be allowed to change during the entire trip.

(iii) **The Guests**
   
a) Always allow the guests in front to move/board or alight first by maintaining social distancing norms.
   
b) Always wait for those in front to completely disembark the ramps during boarding/alighting before others are allowed.
   
c) Always walk in the walkways assigned and do not wander or jaywalk.
   
d) The guests must be told to avoid touching the objects/ surfaces when it is not absolutely necessary.
3. **During the Ride**

(i) **Boat Owners**-

a) Proactive replenishment: Hand Sanitizers, Hand Gloves and Masks to be available at the Guest waiting Area.

b) Supply Garbage Bags (separate bio-hazard bags for used masks and other PPEs as per CPCB’s guidelines), sufficient disinfectants like sodium hypochlorite (1%) etc. are in order.

(ii). **Operator and Crew**

a) Safe operation practices must be strictly followed.

b) Ensure that at no point during the trip, the guest should be allowed to change the seat or stand-up to avoid loss of balance and bodily contact.

c) If bodily contact was necessary, use hand sanitizers and clean hands properly.

d) Maintain safe speed so as to avoid any accidents or injury so that calling emergency services/help can be avoided.

(iii). **The Guests**

a) Always wear a face mask and do not sneeze or cough openly, instead use towels or folded elbow. While onboard, should not stand-up to avoid loss of balance and bodily contact.

b) To remain seated only at the assigned seat throughout the trip.

4. **While Alighting**

(i). **Owners, Operator and Crew**

a) Ensure that the Jetty or marina area is not crowded. Complete discipline must be adhered to.

b) Incoming boats should wait for their turn to use jetty/marina until all boats are cleared off it.

c) Keep the hand-gloves and seek help of the crew if necessary for alighting.
(ii). **Guests**

a) Use hand-gloves while alighting. Should vacate from boat with order and disciple and by following social distancing norms.

b) Remove safety gears and sanitize the hand afterwards.

c) Dispose of the disposables only at designated bins/containers.

5. **After the Ride**

(i). **Owners, Operator and Crew**

a) On completion of each ride Sanitize/ disinfect boat and all equipment's thoroughly.

b) Personal Flotation Device used by guest must be disinfected thoroughly and if possible avoid using the same PFD for next trip.

6. **In the event of any violation of this SOP by the operator, in the first instance, the operator will be debarred for fifteen days and in case of second time violation, the license of that particular operator will be suspended for three months.**

---

Dy. Director (Tourism)
B. STANDARD OPERATING PROCEDURE FOR PARASAILING CENTRE:-

I. **General Preventive Measures:-**

The recommended general preventive measures are to be observed by all:- Owner, Operator, Employees, Associations, Agents, Guides and Guests- at all times. The general measures are as follows:-

i. All Watersports/boating activities in **containment zones must remain closed** and no operation must be allowed.

ii. It must be made mandatory for guests and all those involved in operations to download, install and verify the status **Aarogya Setu mobile** application.

iii. The Owner, Operator, Employees, Associations, Agents, Guides etc. must subject themselves for **thermal scanning and Oxy-pulse meter test** at least twice in a day- before commencement of the duties in the morning and upon completion of the operations in the afternoon/evening.

iv. All Guests arriving at the booking counter/watersports centre should be **thermally scanned, Oxy-pulse meter tested.** It should be done repeatedly to ascertain the saturated partial Oxygen percentage (SpO2) level.

v. Recommended SpO2 level is 94%, and the visitor recording below this level should not be allowed. Further, the persons with body temperature of more than 37.50 Celsius should also not be allowed.

vi. It is mandatory for all to wear the **face-mask of stipulated standard** all through and it should be enforced unfailingly.

vii. **Respiratory etiquettes** to be strictly followed. This involves strict practice of covering one’s mouth and nose while coughing/sneezing with a tissue/handkerchief/flexed elbow and disposing off used tissues properly after use. (Spitting in Public place on land and during activities in the water is prohibited)

viii. **Sick or unwell guests** to be immediately taken for check-up to nearest hospital in separate vehicle.
ix. Booking of trips and allocation of slots should be planned to avoid unwarranted gathering of guests and adhere to social distancing norms.

x. Ensure that guests are taken in small groups to meet physical distancing norms of minimum 6 feet between guests and it should be strictly maintained. Any change in this norm should be in accordance to the Government norms from time to time.

xi. Enforcement of the SOPs shall be the responsibility of the owner/operator and he/she shall be responsible for any violation.

xii. The tourists/ guests should be reminded not to enter the Parasailing Centre if they have symptoms related to Covid -19 infection.

xiii. Deny access to the family members or friends accompanying for this activity, in order to avoid assembling of people in the activity area/ Parasailing Centre.

xiv. Vehicular/Vessel Transit to Sites of Operations

   In the event of a vehicle or a vessel needed to reach the site of operation, the following practice should be adopted:
   a. The visitors/guests and the operators must travel independently and in separate vehicles/vessels;
   b. The social distancing norms and face-masks should be followed compulsorily;
   c. While not under-water, face-mask for all must be compulsory.

xv. The boat operators, Crew members and all other staff should be tested for Covid – 19 by RAT/RT-PCR once in every 15 days.

xvi. The operators shall have to mandatorily maintain daily list of tourists/guests handled by the centres with full contact details for the purpose of contact tracing.
II. Specific Preventive Measures For Parasailing Centres:

Parasailing activity requires close contact with the guests during operations. Adequate protection must be taken by both the operators and crew to protect themselves from the virus contraction and thereby being a carrier.

i. Harness should be disinfected and dried after every use.

ii. The Operator/Crew should demonstrate to the guests on how to wear the harness. The Operator/Crew shall only inspect whether the harness is secured properly.

iii. Parasailing boat should carry only half the capacity of passengers on board as registered with the local administration to ensure social distancing.

iv. The Operator and crew shall wear a full length two-piece rain coat as a personal protection equipment to protect themselves from virus contraction.

v. It must be ensured that rigid Face shield (as mentioned in Appendix 1) and gloves are worn by the operator and crew.

vi. The Parasailing boat should have a spare PPE kit and AMBU bag onboard at all times to mitigate emergency.

vii. All guests should board the parasailing boat only if they are wearing a face mask and gloves. Face masks and gloves should be made available to guests on demand.

viii. Frequent hand sanitization should be reminded to the guests. This must be ensured by the operator/crew.

ix. All directives under pleasure boating rides of this document must be strictly adhered to while conducting parasailing operations.

x. Buddy from the Parasailing centre should be avoided for the flight as far as possible.

xi. Systematic logging of the activities as stipulated.
III. Standard Operating Procedure for Boat Operation-Parasailing

The following practices are to be strictly adhered to while taking guests for parasailing. The following SOP stipulates practices at each stage/facet meticulously.

1. **Before Boarding (While arriving at Watersports centre)**

   (i). **Boat Owners:**

   a) It must be ensured that all touch points in public areas like the ticketing counter, counter tops, boat jetty, onboard boat, door handles, levers, hand railings, etc. are cleaned frequently and at regular intervals every day using a sanitizer/disinfectant. It is advised to use Sodium Hypochlorite 1% solution having at least 70% alcohol to clean these frequently touched points.

   b) The commonly used personal safety protection equipment like Life jackets/Personal Floatation Device (PFD) should not be reused without cleaning and disinfecting. In its absence, the risk of contracting the virus increases. If same PFD's are to be reused every day, it must be cleaned with lukewarm water and dried and rubbed thoroughly with alcohol (70%) based sanitizers.

   c) Ensure that hand washing facilities like wash-basin in working condition and sanitizers are available for use at the booking stations along with provision for timely replenishment.

   d) At ticket counter, if wash basin is not available, a water tank fitted with tap may be placed at safe distance from booking counter/station. Foot operated soap dispenser may be placed near the wash-basin.

   e) Face masks and sanitizers should be made available to guests on demand.

   f) Proper documentation of the guest in each trip for contact tracing must be enforced. Use of separate trip sheets for each trip must be a standard practice.
g) The trip-sheet should have details viz.: Guest name, their age, city of domicile, telephone, date and time of the trip etc. Trip-sheet must be duly signed by the escort and owner.

h) Minimum two Personal Protection Equipment (PPE) kit must be available at Watersports centre for handling of COVID symptom staff or guest or for medical emergencies.

i) Maintain proper Log-in mechanism as per below. This shall be in addition to the standard Log-in procedure:

- Equipment log-in: There should be entries on equipment number, date of use, disinfection date and time, Visitor/guest used the gears;
- Guest log-in: Name and contact details, thermal scanner & oxymeter reading, Sr. Number of the equipments and gears issued.
- Separate record to be maintained for disinfected and issued equipment’s.

(ii). Operator and Crew Members

a) To ensure all boat systems and engines function efficiently and all equipment and gears in full operating condition.

b) A boat operating with more than one staff, viz. the operator and crew/helper must ensure the stipulated social distancing norms on-board also.

c) The boat and all gears in use must be cleaned and disinfected before commencement of the operation, after which, it must also be thoroughly wash-down. On completion of trips every day also, above safe procedure must be followed.

d) To ensure that sanitizers are used by the guests before boarding the vessel.
(iii). Association/ Agents/ Guides

a) Greet the guests with “Namaste” preferably with folded hands. Hand-shakes should be strictly avoided.
b) Agents and guides should carry sanitizer and wear mask.
c) Always carry extra face masks onboard to offer guest in case of emergency.
d) As per Ministry of Tourism stipulation, the Guides must handle group lesser than 10 guests. One dedicated person should be deployed for coordination of every group of maximum 10 guests.
e) At ticket counters/booths, the staff etc must wear the gloves and masks all through. In addition, face-shield for the counter-staff can also be considered.
f) Upon issuing the tickets, the guests should be given detail brief on the do’s and don’ts during the operations, and it must be reminded frequently till the trip is over.
g) Employees handling ticketing and currency transactions are compulsorily to wear, face shield and to hand sanitize the hand frequently.

(iv). The Guests

a) Vigilantly maintain the social distancing norms uncompromisingly.
b) Avoid sharing of items like in addition eatables, water bottles, toys and safety gear etc. Always were hand-gloves.
c) Wash the hands frequently with soap for 20 - 30 seconds even if it is visibly not dirty.
d) Hand sanitizers should be used before and after use of safety gear.
e) Self-monitoring of health by all and reporting any illness at the earliest must be diligently practiced.
f) All guests must mandatorily to have Aarogya Setu mobile application downloaded installed and used frequently.
2. **While Boarding the Boat**

(i). **Boat Owners:**

a. Fix the queue markers as per distancing norms in waiting areas and ensure the orders.

b. Ensure complete discipline and order during boarding and to avoid unwarranted heckling.

c. Ensure that all persons aboard are seated as per social distancing norms, wearing face masks, hand gloves etc.

d. Ensure all equipments are adequately disinfected before and after every use.

(ii). **Operator and Crew**

a. It shall be mandatory on part of the operator and crew to ensure social distancing norms on-board.

b. It must be ensured that the hand gloves, masks and face shields are worn by the crew members, especially during the boarding and alighting.

c. The guest needing assistance during boarding and alighting should compulsorily wear face shield and hand gloves.

d. Specific seat should be allotted to each guest and they should not be allowed to change during the entire trip.

(iii). **The Guests**

a. Always allow the guests in front to move/board or alight first by maintaining social distancing norms.

b. Always wait for those in front to completely disembark the ramps during boarding/alighting before others are allowed.

c. Always walk in the walkways assigned and do not wander or jaywalk.

d. The guests must be told to avoid touching the objects/ surfaces when it is not absolutely necessary.
3. During the Ride

(i). Boat Owners-
   a. Proactive replenishment: Hand Sanitizers, Hand Gloves and Masks to be available at the Guest waiting Area.
   b. Supply Garbage Bags (separate bio-hazard bags for used masks and other PPEs as per CPCB’s guidelines), sufficient disinfectants like sodium hypochlorite (1%) etc. are in order.

(ii). Operator and Crew
   a) Safe operation practices must be strictly followed.
   b) Ensure that at no point during the trip, the guest should be allowed to change the seat or stand-up to avoid loss of balance and bodily contact.
   c) If bodily contact was necessary, use hand sanitizers and clean hands properly.
   d) Maintain safe speed so as to avoid any accidents or injury so that calling emergency services/help can be avoided.

(iii). The Guests
   a. Always wear a face mask and do not sneeze or cough openly, instead use towels or folded elbow. While onboard, should not stand-up to avoid loss of balance and bodily contact
   b. To remain seated only at the assigned seat throughout the trip.

4. While Alighting

(i). Owners, Operator and Crew
   a) Ensure that the Jetty or marina area is not crowded. Complete discipline must be adhered to.
   b) Incoming boats should wait for their turn to use jetty/marina until all boats are cleared off it.
   c) Keep the hand-gloves and seek help of the crew if necessary for alighting.
(ii). Guests

a. Use hand-gloves while alighting. Should vacate from boat with order and disciple and by following social distancing norms.
b. Remove safety gears and sanitise the hand afterwards.
c. Dispose of the disposables only at designated bins/containers.

5. After the Ride

(i). Owners, Operator and Crew

a. On completion of each ride Sanitize/ disinfect boat and all equipment’s thoroughly.
b. Personal Flotation Device used by guest must be disinfected thoroughly and if possible avoid using the same PFD for next trip.

6. In the event of any violation of this SOP by the operator, in the first instance, the operator will be debarred for fifteen days and in case of second time violation, the license of that particular operator will be suspended for three months.

[Signature]

Dy. Director(Tourism)
C. STANDARD OPERATING PROCEDURE FOR SEA KART CENTRE:-

I. General Preventive Measures:-

The recommended general preventive measures are to be observed by all:- Owner, Operator, Employees, Associations, Agents, Guides and Guests- at all times. The general measures are as follows:-

i. All Watersports/boating activities in containment zones must remain closed and no operation must be allowed.

ii. It must be made mandatory for guests and all those involved in operations to download, install and verify the status Aarogya Setu mobile application.

iii. The Owner, Operator, Employees, Associations, Agents, Guides etc. must subject themselves for thermal scanning and Oxy-pulse meter test at least twice in a day- before commencement of the duties in the morning and upon completion of the operations in the afternoon/evening.

iv. All guests arriving at the booking counter/watersports centre should be thermally scanned, Oxy-pulse meter tested. It should be done repeatedly to ascertain the saturated partial Oxygen percentage (SpO2) level.

v. Recommended SpO2 level is 94%, and the visitor recording below this level should not be allowed. Further, the persons with body temperature of more than 37.50 Celsius should also not be allowed.

vi. It is mandatory for all to wear the face-mask of stipulated standard all through and it should be enforced unfailingly.

vii. Respiratory etiquettes to be strictly followed. This involves strict practice of covering one’s mouth and nose while coughing/sneezing with a tissue/handkerchief/flexed elbow and disposing off used tissues properly after use. (Spitting in Public place on land and during activities in the water is prohibited)
viii. **Sick or unwell guests** to be immediately taken for check-up to nearest hospital in separate vehicle.

ix. Booking of trips and allocation of slots should be planned to **avoid unwarranted gathering of guests** and adhere to social distancing norms.

x. Ensure that guests are taken in **small groups to meet physical distancing norms of minimum 6 feet** between guests and it should be strictly maintained. Any change in this norm should be in accordance to the Government norms from time to time.

xi. **Enforcement of the SOPs shall be the responsibility of the owner/operator** and he/she shall be responsible for any violation.

xii. The tourists/guests should be reminded not to enter the Sea Kart Centre if they have symptoms related to Covid-19 infection.

xiii. Deny access to the family members or friends accompanying for this activity, in order to avoid assembling of people in the activity area/centre.

xiv. **Vehicular/Vessel Transit to Sites of Operations**

   In the event of a vehicle or a vessel needed to reach the site of operation, the following practice should be adopted:
   a. The visitors/guests and the operators must travel independently and in separate vehicles/vessels;
   b. The social distancing norms and face-masks should be followed compulsorily;
   c. While not under-water, face-mask for all must be compulsory.

xv. The boat operators, Crew members and all other staff should be tested for Covid-19 by RAT/RT-PCR once in every 15 days.

xvi. The operators shall have to mandatorily maintain daily list of tourists/guests handled by the centres with full contact details for the purpose of contact tracing.
II. **Specific Preventive Measures For Sea Kart Centre:-**

i. Operator must wear two piece full body rain-coat, gloves and Face-shield (as provided in Appendix-1) during operation.

ii. Before taking the guest on ride, brief the guest for seating position during the ride.

iii. Avoid unnecessary touching places in Sea Kart.

iv. Guests must wear face mask and face shield during the ride.

v. On completion of each ride sanitize/disinfect boat and all equipments thoroughly.

vi. Personal Flotation Device used by guests must be disinfected thoroughly and if possible avoid using the same PFD for next trip.

vii. Systematic logging of the activities as stipulated.

III. **In the event of any violation of this SOP by the operator, in the first instance, the operator will be debarred for fifteen days and in case of second time violation, the license of that particular operator will be suspended for three months.**

---

Dy. Director (Tourism)
D. STANDARD OPERATING PROCEDURE FOR JET SKI CENTRES:

I. General Preventive Measures:-

The recommended general preventive measures are to be observed by all:- Owner, Operator, Employees, Associations, Agents, Guides and Guests-at all times. The general measures are as follows:-

i. All Watersports/boating activities in containment zones must remain closed and no operation must be allowed.

ii. It must be made mandatory for guests and all those involved in operations to download, install and verify the status Aarogya Setu mobile application.

iii. The Owner, Operator, Employees, Associations, Agents, Guides etc. must subject themselves for thermal scanning and Oxy-pulse meter test at least twice in a day- before commencement of the duties in the morning and upon completion of the operations in the afternoon/evening.

iv. All guests arriving at the booking counter/watersports centre should be thermally scanned, Oxy-pulse meter tested. It should be done repeatedly to ascertain the saturated partial Oxygen percentage (SpO2) level.

v. Recommended SpO2 level is 94%, and the visitor recording below this level should not be allowed. Further, the persons with body temperature of more than 37.50 Celsius should also not be allowed.

vi. It is mandatory for all to wear the face-mask of stipulated standard all through and it should be enforced unfailingly.

vii. Respiratory etiquettes to be strictly followed. This involves strict practice of covering one’s mouth and nose while coughing/sneezing with a tissue/handkerchief/flexed elbow and disposing off used tissues properly after use. (Spitting in Public place on land and during activities in the water is prohibited)
viii. **Sick or unwell guests** to be immediately taken for check-up to nearest hospital in separate vehicle.

ix. Booking of trips and allocation of slots should be planned to avoid unwarranted gathering of guests and adhere to social distancing norms.

x. Ensure that guests are taken in small groups to meet physical distancing norms of minimum 6 feet between guests and it should be strictly maintained. Any change in this norm should be in accordance to the Government norms from time to time.

xi. **Enforcement of the SOPs shall be the responsibility of the owner/operator** and he/she shall be responsible for any violation.

xii. The tourists/ guests should be reminded not to enter the Jet Ski Centres if they have symptoms related to Covid -19 infection.

xiii. Deny access to the family members or friends accompanying for this activity, in order to avoid assembling of people in the activity area.

xiv. Vehicular/Vessel Transit to Sites of Operations

    In the event of a vehicle or a vessel needed to reach the site of operation, the following practice should be adopted:

    a. The visitors/guests and the operators must travel independently and in separate vehicles/vessels;

    b. The social distancing norms and face-masks should be followed compulsorily;

    c. While not under-water, face-mask for all must be compulsory.

xv. The boat operators, Crew members and all other staff should be tested for Covid – 19 by RAT/RT-PCR once in every 15 days.

xvi. The operators shall have to mandatorily maintain daily list of tourists/guests handled by the centres with full contact details for the purpose of contact tracing.
II. SPECIFIC PREVENTIVE MEASURES FOR JET SKI OPERATORS:

a. It demands close body contact between the operator and guest during rides, which is unavoidable. Therefore, PWC operator must wear two-piece full body raincoat, gloves and Face shield (as mentioned in Appendix 1) during operation.
b. Before taking the guest on ride, brief the guest for seating position during the ride and re-boarding procedure in case of topple up.
c. Guest shall wear face mask and face shield during the ride.
d. Operator shall ride the PWC carefully to avoid capsizing and recovery procedure.
e. On completion of each ride, thoroughly sanitize/disinfect PWC and all equipment's.
f. Personal Flotation Device used by guest must be disinfected thoroughly and to avoid its use for next 48 hours.

III. In the event of any violation of this SOP by the operator, in the first instance, the operator will be debarred for fifteen days and in case of second time violation, the license of that particular operator will be suspended for three months.

Dy. Director (Tourism)